



Celebrate Public Power Week

Public Power Week, Oct. 3-7, is an annual celebration of the safe, reliable, and affordable electric service that we provide to customers. We hope you will join us for this year's activities:

Free Customer Appreciation Dinner

When: Tuesday, Oct. 4 at 5:30 p.m.
 Where: Columbia County Fairgrounds - Pavilion Building

We will serve spaghetti. Our GLOW quilt raffle winner will be picked. Kids can learn from our linemen.

Seating is limited; tickets are required. Tickets are available at our office while supplies last. Limit 6 per customer.

PUD Calendar Photo Contest

Stop by our office in October to vote for your favorite photos in the 2017 PUD Calendar photo contest. Or, vote at www.crpud.net/calendar.

We will also have give-away items at our office during Public Power Week.

Chamber Koffee Klatch

We will host a South Columbia County Chamber of Commerce Koffee Klatch at 8:00 a.m. on Oct. 7.

Interim GM Appointment Extended

John Nguyen will continue to lead the PUD following an August 16 vote by the Board of Directors to extend his appointment as interim General Manager for another year.

"John has taken the PUD in a very positive direction after a period of turmoil," said PUD Board President Jake Carter. "By keeping him as interim General Manager, we can provide stability for our customers and employees and keep the momentum going."

Nguyen, who has worked for the PUD for more than 28 years, was originally appointed interim General Manager in August of 2015. Since his appointment, the PUD passed its first balanced budget since 2011, successfully responded to the largest outage in PUD history, refinanced its long-term debt for \$353,000 in interest

savings, instituted a new low-income senior discount, and conducted an employee survey

that showed high morale and job satisfaction among PUD employees. A mid-year review also forecasted 2016 operating expenses to fall well under budget, with major capital projects completed on or ahead of schedule.

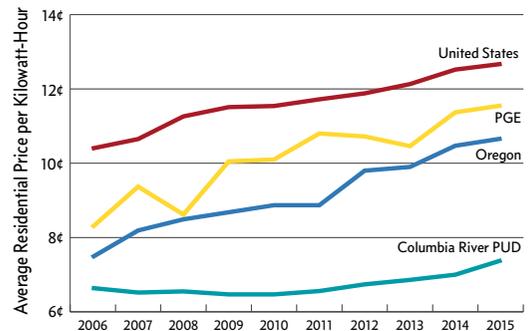
"I appreciate the Board's confidence in me," said Nguyen. "I look forward to continuing to work with our dedicated staff to build on the positive accomplishments we've had over the last year."



Keeping Prices Affordable and Stable for You

This graph shows how the PUD's average residential price of electricity has compared to average prices in Oregon and the United States over the past decade.

In 2015, the PUD's average price was about 31% below the average price in Oregon, and about 42% below the national average.



Get the Same Hot Water and Pay 50% Less with a Heat Pump Water Heater

Now is a great time to save on efficient electric water heating. GE GeoSpring heat pump water heaters are up to 50% more efficient than standard water heaters, saving you up to 50% per year on your electric water heating costs.

Through December 31, or while funds last, you can instantly save up to \$300 on GE GeoSpring 50 and 80 gallon models. That is in addition to the \$500 PUD rebate for qualified Tier 2 heat pump water heater installations.

With numbers like those, you can count on GeoSpring to provide the same hot water you're used to for a fraction of what you're paying now. For product details and store locations, visit www.geospring.com.



Give the Gift of Warmth & Power this Winter: Donate to the GLOW Fund

Every winter, hundreds of local low-income families face higher energy bills that can create real financial hardships.

There is help for these families through the Neighbor's GLOW (Give Light, Offer Warmth) Fund.

The GLOW Fund provides emergency bill payment assistance to low-income PUD customers.

GLOW is supported through customer donations, local fundraisers, and scrap metal recycling. Every dollar contributed directly helps PUD customers needing assistance.

One fundraiser is our Quilt Raffle. Tickets are currently on sale in our office. They are \$1 apiece or 6 for \$5. A winner will be picked on October 4th.

You can make a one-time gift to GLOW, or donate each month with your electric bill. Call Customer Accounts at (503) 397-0590 or visit www.crpud.net/glow to learn more.



Celebrating the Benefits of Public Power

Each October, the PUD joins over 2,000 community-owned utilities across the U.S. in celebrating the benefits of community ownership.

Here are some of the ways being a PUD customer benefits you:

Lower Rates: Our average residential customer saved \$497 in 2015 when compared to what they would have paid as a PGE customer. Since 1984, our lower rates have saved residential customers more than \$92 million!

Reliable Service: Our local repair crews respond quickly during outages and emergencies, helping us to achieve a 99.9% reliability rating.

Quality Products & Services: From bill payment options to energy efficiency rebates, we have the programs and services you want.

Community Focus: We sponsor local events, and our employees volunteer for local charities & service clubs. It's all part of our commitment to making Columbia County a great place to live.



PUD employees and retirees volunteer at many fundraisers in the community each year, including the St. Helens Booster Club Auction last May.

www.facebook.com/crpud • www.crpud.net • (503) 397-1844

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COLUMBIA RIVER
PUD
A COMMUNITY-OWNED UTILITY